

## ***MHCC Advisory Board Meeting Minutes***

03/14/2018

12:00pm

**MEMBERS PRESENT:** Scott Etherton, Arnold Remington, Bill Avery, Terri Burchess, Tim Kennett, Phil Tegeler, Gail Anderson, Ruth Lavin

**MEMBERS ABSENT:** None **MEMBERS RETIRED:** Tom Cardwell

**OTHERS PRESENT:** Debra Haeffner

*Advance public notice of the Advisory Board Meeting was posted on the County-City Building bulletin board and the Lancaster County, Nebraska, web site on November 8, 2018.* The meeting was opened at 12:04 p.m. The Chair noted the location of the Open Meetings Act. Call for approval of September minutes met with a motion to approve by Avery, second by Remington Roll call vote taken resulted in eight ayes. Motion to approve minutes of January meeting as written carried. Etherton made additions to November Agenda of 'Staff Training Day' and Travis. **Crisis Center Status:** Electronic Locks Update ~ Public Building Commission approved the bid for one 'test lock'. Assa-abloy will install the appropriate lock hardware free and Accurate Controls will come in and program the software accordingly. Hurdle cleared. Once the determination is made that the 'test lock' is in satisfactory working order, the County will proceed with fleshing out the fiduciary responsibility.

**CARF Visit:** The Commission for the Accreditation of Rehabilitation Facilities sent two reviewers to look at the Crisis Center's policy/procedure/operations to determine the level of re-accreditation. The review was a two day process resulting in some recommendations that centered around policy inclusions, and some challenges with the switch from paper to electronic health records revealed themselves as well. The challenges with every review are the standards of CARF being less applicable to short-stay, crisis stabilization service versus rehabilitation time lines of service delivery. Final outcome report with determination and plan of correction should be arriving in the next several weeks.

**Credible:** Business Intelligence ~ This module of Credible continues to move along albeit with some difficulties extracting information from the system in order to compile it in a useful fashion. The generation of a daily census is being perfected and in the near future it no longer will be a manual task.

**Billing Update** ~ We have been moving forward in collections from WellCare/Medicaid funds and this has been facilitated with the new Credible EHR system. Question posed about how the Medicaid expansion may effect the funding stream for our services. . . speculation ensued.

**February Provider Conference** ~ County Board has approved a workshop for providers and Etherton will attend. Date of event is last week in February with location in Crystal City, Virginia.

**Miscellaneous:** Clients from Lancaster County Jail ~ There has been an increase of jail tenants who are badly decompensating in the jail, transferred to the Crisis Center, and then are more of a challenge to stabilize. Etherton has requested a meeting with jail administrator to open discussions about anything that could be approached differently in the interest of the patient. Remington suggested that something of this nature take place in the future with Gage County as well.

**MHCC Staffing Update** ~ At this time the Crisis Center is fully staffed and only one LADAC (chemical dependency evaluator) has yet to get back on contract with the county.

**Advisory Board By-Laws** ~ This topic is tabled for future meeting.

**All Staff Training Day ~** The staff training event went well. The full-time staff were greeted with a lot of necessary areas of annual training to complete. Clover Frederick with the Human Services Foundation presented a shortened version of 'Bridges Out of Poverty' with some very good resources and information applicable for staff and the clientele we encounter.

**TRAVIS the Translator ~** Affectionately known as "Travis" here at the Crisis Center, is just what it sounds like. This hand-held, direct translator is a device that works on or off Wi-Fi and can accept a SIM card in order to work on 3G with all 105 languages available, even without Wi-Fi. A short demonstration of Travis in action was provided today.

**Next Meeting is  
December 12<sup>th</sup> at NOON  
825 J Street**