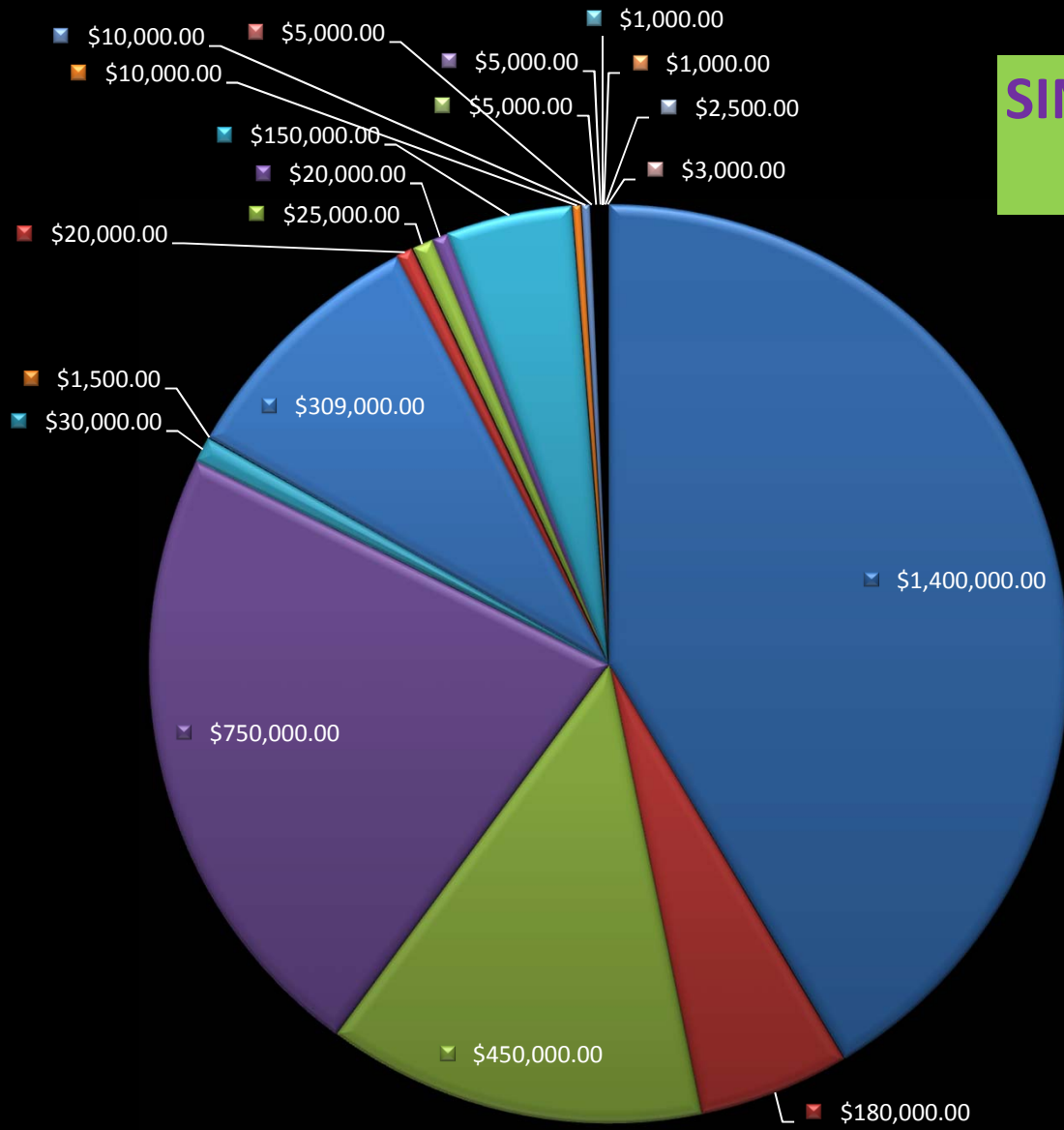


SINCE 2011 WE HAVE SAVED OVER \$4 MILLION



- STAFF REDUCTION
- SICK LEAVE REDUCTION
- BANKING FEES REDUCTION
- CITY INFORMATION SERVICES DEVELOPED TAX SOFTWARE PACKAGE
- PHONE LINE REDUCTION
- MUSIC CONTRACT ELIMINATION
- INFORMATION SERVICES BILLING REDUCTION
- OFFER ELECTRONIC HOME BILL PAY FOR TAX PAYMENTS
- INCREASED MASS ELECTRONIC PAYMENT PROCESSING
- WEBSITE ENHANCEMENTS/AUTOMATED PHONE MESSAGE
- NO LONGER PRINT/MAIL RE TAX RECEIPTS
- LICENSE PLATE INITIATIVE TO RECYCLE
- TAX SALE REGISTRATION FEES INTRODUCED