

## Phishing Alert - Watch For Emails Claiming To Be From A Major Credit Card

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One of the latest phishing scams to turn up in many people's inboxes is one that claims to be from American Express. This email hoax tries to trick recipients into clicking on a link that will supposedly take them to a "secure encrypted website" to activate a security feature on the credit card. In reality, that link goes to a phishing site to gather personal account information.



The emails used in this phishing scam may look legitimate at first glance. However, upon closer inspection, you'll note that it contains no personal information – a red flag that it's not from American Express.

**The company posted this information at [www.americanexpress.com](http://www.americanexpress.com):**

- When you receive an email from American Express related to your account, the email will include the last 5 digits of your account number. If you receive an email regarding your American Express Card Account but it does not contain this information, it may be fraudulent. If you are concerned about the legitimacy of an email from American Express you can forward the email to [spooof@americanexpress.com](mailto:spooof@americanexpress.com). If the email is fraudulent we will take the appropriate actions.
- American Express offers a secure email channel for its Cardmembers to use if they have questions about their account. Simply log in to your account and at the Account Summary Page, click "Email" under the Contact Us section. Using this email channel will ensure that your personal information remains personal.

We can't repeat it too often:

**Do not click on links within an email unless you're absolutely sure it's from a source you can trust.**