

Mental Health Crisis Center Advisory Board

Meeting Minutes

10/12/2016

12:00pm

PRESENT: Bill Avery, Gail Anderson, Phil Tegeler, Scott Etherton.

- I. Announcement of the Open Meetings Act. Those in attendance were directed to the information posted at the side of the room.**
- II. Welcome and call to order at 12:08pm with above attendees present.**
- III. Motion by Mr. Avery to approve the previous minutes as written. Seconded by Ms. Anderson. Roll call vote. All present at 12:12pm unanimously approved minutes as written.**
- IV. Introductions**
- V. Mental Health Crisis Center Current Status**
 - a. Chemical Dependency Contracts – A recent liability issue presents itself as County requires additional insurance on the contracted certificate. Fee per evaluation has been reviewed and will/has been adjusted accordingly.**
 - b. Midwest Transport -- Cost of ambulance/medi-van information provided (attachment) to the Board. Example given of recent issues that cropped up and need to be reviewed and worked through in the contract. Meeting is scheduled with Midwest for 10/13/16.**
 - c. Financial Audit – Report available on request. One suggestion for area of improvement given with regard to increasing frequency of account reconciliation.**
 - d. Human Resources – Discussion of recent openings and changes of personnel. Continuous recruitment of RNs as well as mention that the private sector has hiring bonus.**
- VI. County Board Agenda Items**
 - a. Staff Training Schedule – Information provided (attachment). The annual All Staff Day is scheduled for November 4th, 2016.**
 - b. Electronic Health Record – Waiting on cost estimates from Essentia and continuing to review/compare with Credible.**
 - c. Treasurer Training – County is providing an in-service (attachment). Business Manager and Director will be attending.**
- VII. Miscellaneous**

- a. Seed Mural from former CMHC will be installed at the Crisis Center and other artwork for the walls is currently under consideration.
- b. Mental Health Awareness Week was last week. Bryan Hospital sponsored speakers as well and October is mental health awareness month. Their website has more information regarding remaining activities and screenings available. Go to: bryanhealth.org/mental-health
- c. Mental Health Foundation – The Crisis Center still has intentions to work with the MHF to provide for the needs of the clients and accommodations for them here that are otherwise unfunded. More thought in the future needs to be directed to such a proposal.
- d. Building issues are still ongoing. The list is growing and Crisis Center personnel continue to address some of the issues that are more immediate.
- e. Continuing to entertain the idea of a therapy dog as a shared venture with The Bridge Behavioral Health. They have ventured into this arena already and it is working out very well for that agency.

Motion made by Mr. Avery to adjourn and seconded by Ms. Anderson.
Meeting adjourned at 12:50 with roll call.

DATE OF NEXT MEETING: November 9, 2016 at noon
LOCATION: 825 J Street

The cost to transport a client to each of the hospitals in Lincoln and return trips to the Crisis Center.

Proposed Ambulance Pricing

The pricing below is based upon Medicare allowable rates for ambulance transportation. The rates MMTC are proposing are based upon the amount of savings we accrue through the efficiencies gained by establishing a contract with partner facilities. MMTC is able to offer 10% below Medicare allowable rates due to the savings in billing, marketing, etc. Recently there have been several instances where healthcare facilities and ambulance companies have been penalized for accepting contracts well below Medicare allowable rates. They can be viewed as kickbacks for the facility by the Center for Medicare and Medicaid Services. In order for MMTC to protect itself, and its contracted partner, MMTC feels it is best to follow the advice of our legal counsel and learn from the lessons of other recent legal cases. However, should the legal counsel of Lancaster County be prepared to present a letter of opinion to the contrary, MMTC would be willing to negotiate and implement lower agreed upon rates. Please contact MMTC with any questions of clarifications on this section as we want to offer the best service, for the best value for the Community Mental Health Center.

Billing Code	Service Provided	Cost
A0425	Mileage/Per Mile	\$ 6.54
A0428	BLS Non-Emergency	\$ 190.35
A0429	BLS Emergency	\$ 304.57
A0426	ALS Non-Emergency	\$ 228.43
A0427	ALS Emergency	\$ 361.67
A0433	ALS-2	\$ 523.48
A0434	SCT	\$ 618.65

Crisis Center to Bryan West (2 miles)	\$ 203.44
Crisis Center to Bryan East (4 miles)	\$ 216.52
Crisis Center to St. Elizabeth (6 miles)	\$ 229.61
Bryan West to Crisis Center (2 miles)	\$ 203.44
Bryan East to Crisis Center (4 miles)	\$ 216.52
St. Elizabeth to Crisis Center (6 miles)	\$ 229.61

Note: Generally patients with only mental health issues are transferred at the BLS Non-emergent service level, the prices above reflect this service but will be adjusted if the patient is transported at the ALS or Emergency Service level according to the table above.

Proposed Medivan (wheelchair van) Pricing

MMTC's wheelchair van pricing is set by the public service commission and is outlined below.

One-way transport to include 14 miles: \$36.00

Mileage fee per mile (14-75 miles): \$1.90

Mileage fee per mile (>75 miles): \$2.90

Any additional fees or charges which would be added to the transport cost.

MMTC will ask for no additional charges, other than those listing above.

Availability to begin service by April 20, 2016.

Since MMTC has a well-established and respected system already in place in Lincoln, Nebraska. MMTC will be able to seamlessly begin to provide quality, reliable transportation services beginning on or before April 20, 2016.

Any other information which would be relevant to the selection of a company for this purpose.

Staff Recruitment, Education, and Retention

One of the challenges that any EMS organization faces is maintaining appropriate levels of highly trained staff. Midwest Medical Transport Company meets this challenge head on by employing a Corporate Recruiting Manager, Jim Roberts and full-time Education Coordinator, Jeff Rhoads. Jim is responsible for networking to bring in highly qualified EMS professionals on board. He has more than 15 years of experience in recruiting and is an invaluable asset to the organization. The recruiting process includes reference checking, verification of credentials, and may include up to three face to face interviews. Once a new provider is hired, it is Jeff's responsibility, along with the station manager, to ensure that they are trained to the high standard of Midwest Medical Transport Company. Jeff has more than 35 years of EMS experience. He has developed MMTC on-boarding training program that is available for review upon request. It is constantly being updated and evolved to meet the ever changing science of EMS.

MMTC has several education and career advancement tools it utilizes to retain its more than 450 employees. Each quarter MMTC sends up to six paramedics to through the Critical Care Paramedic Program with Creighton University. It also offers a tuition reimbursement program to current employees attending paramedic school. MMTC offers free CEU's to all employees on a regular basis, as well as AHA re-certification courses for PALS, ACLS, and CPR. Each station can host up to two state funded grant classes every six months, where all EMS providers are welcome to attend. As an NAEMT training site, MMTC also offers PHTLS, AMLS, EMS Safety, and GEMS courses. MMTC partners with several EMS training agencies to offer field internships to EMS students. Recently MMTC has partnered with the University of Nebraska – Omaha to enhance their Athletic Training Program. It is now part of the mandatory curriculum that students enrolled in the program conduct field training with MMTC. There are also opportunities to attend training in a cadaver lab through the University of Nebraska Medical

Training for Nov meetings

Training title	what type of training	Who will arrange	Test needed?	Time
State of the Union	Whole group	Scott	No	30
LPD--	Whole group	Scott	No	50
Ethical codes/Promote Wellness of Clients, Person Centered Practice, Personal Privacy	break out	Tony/Larry	yes	30
Person Centered Plan development /interviewing skills	break out	Greta/ Nicole	No	15*2=30
Infection control/ stop the bleed /Hippa	break out	Anita	Yes	30
Incident Weather\Abuse\ Neglect--Emergency \Staff Rights	break out	Sid	yes	30
Diversity /Culture	Whole group	Scott	No	90
New computer	Whole group	Scott / Anita	No	30
Year in review	Video / Whole group	Tony/ Larry-- Greta	No	Lunch--30
Staff recognition\ Social committee	Whole group	All Admin	No	45

Government Financial Professional Training



Sponsored by:

Lancaster County Treasurer's Office
 US Bank
 Nebraska Association of County Officials (NACO)



Date and Time:

Tuesday, October 18th, 2016
 8:30am - 4:15pm



Location:

Nebraska Educational Telecommunications Building (NET)
 1800 North 33rd Street in Lincoln, NE

Cost:

Free to all employees of County, City, and State government

8:30 - 9:00	Welcome/Introductions <i>Andy Stebbing, Lancaster County Treasurer</i>
9:00 - 9:45	EMV Chip Compliance Update and FAQ's <i>Darren Trainer, Regional Manager, US Bank Payment Solutions (Elavon)</i> <i>Greer Almquist, Vice President, US Bank Government Banking</i>
9:45 - 10:00	Break
10:00 - 10:45	Fraud Identification and Deterrence <i>Steve Wiese, Sergeant, Lincoln Police Department</i>
10:45 - 11:30	Ethics in Leadership <i>Mike Foley, Lieutenant Governor, State of Nebraska</i>
11:30 - 12:30	Lunch
12:30 - 1:00	Unclaimed Property Submission Updates <i>Meaghan Aguirre, Director of Unclaimed Property, Nebraska State Treasurer</i>
1:00 - 1:45	Federal Contracts and Purchasing <i>Bob Walla, Lancaster County Purchasing Agent</i>
1:45 - 2:30	Common Audit Issues and Findings <i>Deann Haeffner, Assistant Deputy State Auditor, Nebraska Auditor of Public Accounts</i>
2:30 - 2:45	Break
2:45 - 3:00	Legislative Update <i>Lorry Dix, Executive Director, Nebraska Association of County Officials</i>
3:30 - 4:15	Tapping into an Untapped Talent Pool by Attracting, Hiring, and Retaining Employees with Disabilities <i>Andy Traub, Traub & Associates Consulting LLC</i>

Space is limited. Please RSVP to JDurow@Lancaster.ne.gov or by calling 402-441-7446